

## Parent Portal Access Instructions

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Hello!

Here are the directions for you to access the Parent Portal access for your child(ren).

### Let's Get Started!

1. Please take a moment to review this **short video**. Your Parent Portal account has already been set up for you. You will need to create a password, though. To do this, open a web browser and navigate to [portage.powerschool.com](http://portage.powerschool.com). **Do not** include www in front of the address.
2. **Click on forgot username or password.**
3. You will now need to enter your email address in **both the parent username and parent email address boxes**. Be sure to use your email address - the one you received this message on.
4. Click the enter button.
5. The system will email you a password reset link. It may take several minutes for you to receive the email.  
*Check your spam or junk folders if you've not received the email within 15 minutes. The email link is only valid for 24 hours, so be sure to click the link and create your password within that time. If the link expires, you can follow the same process again.*

Each parent or guardian who is recorded as a legal guardian can get a parent portal account, which has been created for you using your unique email address. Each of your children's information should be found within the one portal if their registration is connected to your email.

As the information in the PLPSD Parent Portal is specific to your child, **please ensure that the account login credentials are kept secure and private.**

Please contact your child(ren)'s school if you need assistance.

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The **PowerSchool Parent Portal App** currently available in Apple/Google Play stores has **limited functionality** and does not allow for feature customizations that we use. To ensure the best possible user experience, we strongly recommend that mobile users access the PLPSD Parent Portal through the login on this web page and avoid using the PowerSchool managed

App. If you want to log in with the App, you can use [portage.powerschool.com](https://portage.powerschool.com) as the server address.